



Your Quarterly Impact

January 2026



Comments from the Executive Director!

Greetings!

The final months of 2025 were full of meaningful milestones for us. We celebrated CCI's 25th Anniversary with our Harvest of Hope Gala, released our Annual Impact Report, and announced the opening of a new office in Coeur d'Alene this year, 2026. We also served a record number of clients and, for the first time, measured our Net Promoter Score (NPS)—an outstanding 82! NPS is a widely used metric measuring customer loyalty and satisfaction. This is a simple and standard benchmark to gauge customer sentiment and predict business growth.

As we continue working to reach more people across Idaho, we remain deeply committed to providing high-quality, compassionate service. We hope you enjoy the first of our quarterly impact summaries, designed to keep you informed about our work and progress statewide.

Thank you for your prayers and continued support.

God bless you.

Eddie

Gratitude & Love

In this newsletter you can expect:
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Staff Spotlight

Do These Names Sound Familiar?

We are thrilled to formally introduce the duo at the heart of our community outreach: **Shyla Rankin**, our Donor Relations Manager, and **Jessica Valerio**, our Donor Relations Admin Assistant. Together, Shyla and Jessica form our dedicated Donor Relations department, working to nurture the vital bonds we share with all of you.

A Heartfelt Message from Shyla & Jessica

"It has been an absolute joy meeting so many members of our community lately! Whether we've connected via email, over a phone call, or had the pleasure of meeting you face-to-face, we are deeply moved by your passion for our mission."

Celebrating 25 Years of Impact

We are profoundly appreciative of your generosity. It is your steadfast support that has kept our organization running strong for the **past quarter-century**. We couldn't do this work without you, and we look forward to many more years of making a difference together.

Thank you for your continued support!



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Impact Stats

October 1, 2025 - December 31, 2025

Active Case Management & Crisis Intervention Cases = 44

Counseling Sessions = 788

Immigration Consultations = 272



Mission Moment

“Thank you so much – CCI is a Godsend and has helped me keep a roof over my kids’ heads!”

We would like to introduce Mission Moments! Our departments submit experiences and situations where their programs have helped community members. We will share the stories to highlight how each department helps “One person at a time.”

After an unexpected surgery and difficult recovery, Sarah returned home to find an eviction notice taped to her door. With two young daughters to care for and a new job just beginning, she feared losing everything. Catholic Charities of Idaho stepped in to help her catch up on rent, access public benefits, and restore stability. Through compassionate support and practical assistance, Sarah was able to remain in her home and meet her family’s basic needs. Today, she is steadily employed, confident in her ability to provide for her daughters, and no longer at risk of eviction. Sarah stated: “Thank you so much — CCI is a Godsend and has helped me keep a roof over my kids’ heads!”

Your Impact: This transformation was only possible because of our donors' generosity. You provided the foundation Sarah needed to stand on her own two feet again.

Will you help us spread the word?

If Catholic Charities of Idaho has supported you or your family, we’d be grateful if you shared your experience with a Google review. Our work continues to grow, and while many of our reviews are from earlier years, your feedback today helps others know we’re as active and available as ever! Thank you for helping us serve more people.



Scan the QR code to submit a review

Prayer Requests

“For financial and mental help. I need doors to open soon.” - NW

“For my children to be transformed by God's grace and mercy.” - RR

“For all those oppressed by evil.” - BW

“For my husband to find better health and a place we can call home.” - SC

“For Boise job connections when I get out of prison.” - OR

Thank you for your prayers!

Event News

What we’ve been up to:

- October 4, 2025 - Heroic Men Presentation - Risen Christ
- October 4, 2025 - Immigration 101 Presentation - Northwest Nazarene University
- November 3, 2025 - Knights of Columbus Presentation - Holy Apostles
- November 22, 2025 - Hispanic Men's Conference - Jerome

We love marketing our services!